AirWatch by VMWare

Mobile Device Management

In the State of Montana

What are other states doing?

The state of Georgia has about 9,000 devices under AirWatch management. We delegated administration and policy control to each constituent agency, so they're each making their own decisions about advanced features like the ones mentioned below. A few agencies have experimented with Content Locker and App Management, but there's very little of that in production use. For the most part our agencies are using AirWatch for asset management, remote wipe, and basic policy enforcement.

We have periodically worked with AirWatch to try to raise awareness of more advanced features, and we will continue to do so.

Dean Johnson
Chief Operating Officer
Georgia Technology Authority
Phone 404-463-4409
dean.johnson@gta.ga.gov
NASTD President

I would like to get your feedback regarding the status of MDM for your State. We implemented Air-Watch early this year and have roughly 5000 managed devices. When MDM was first implemented, the primary purpose was to have the ability to remote wipe. We are now testing the additional features of Air-Watch including Secure Browser, Content Locker and Managed Apps (locking down App Store). Any information regarding MDM status and the progress status of advanced feature implementation is appreciated.

Kent Hillman
Director Missouri State Data Center
State of MISSOURI
Jefferson City MO
(573) 751-3100

Enrollment Options

- Corporate Enrolled (typically state owned)
- BYOD (employee owned)

IOS and Android		
Option 1	Option 2	Option 3
AirWatch Inbox App	Native email client	Boxer (Available in late June 2016)
Passcode required to open App	Passcode required to unlock device	Passcode required to open App
Calendar, contacts, and email contained in App	Full functionality for other native apps such as contacts, calendar, and reminders	Calendar, contacts, and email contained in App

Un-enrollment

Device Unenrolled - 4/26/2016 3:33 PM

Jerry Marks,

Your device CX0197 iPhone iOS 9.3.1 GRWV has been unenrolled.

Reason: Devices List View page

This device no longer has access to settings, applications, and content deployed during enrollment.

If you have any questions, please contact support via email: servicedesk@mt.gov or phone: 406-444-2000.

Regards,
AirWatch

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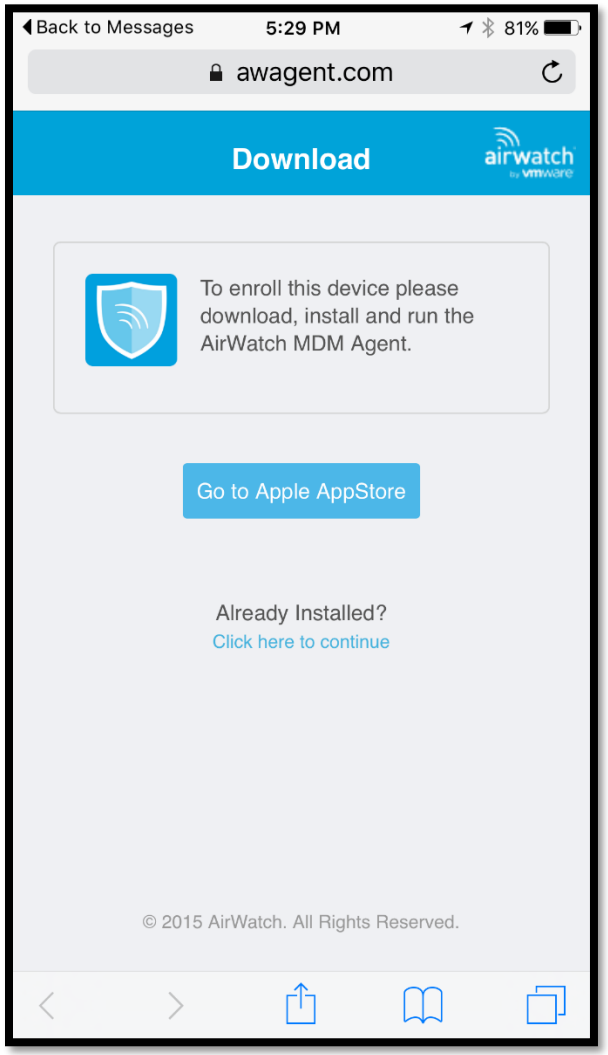
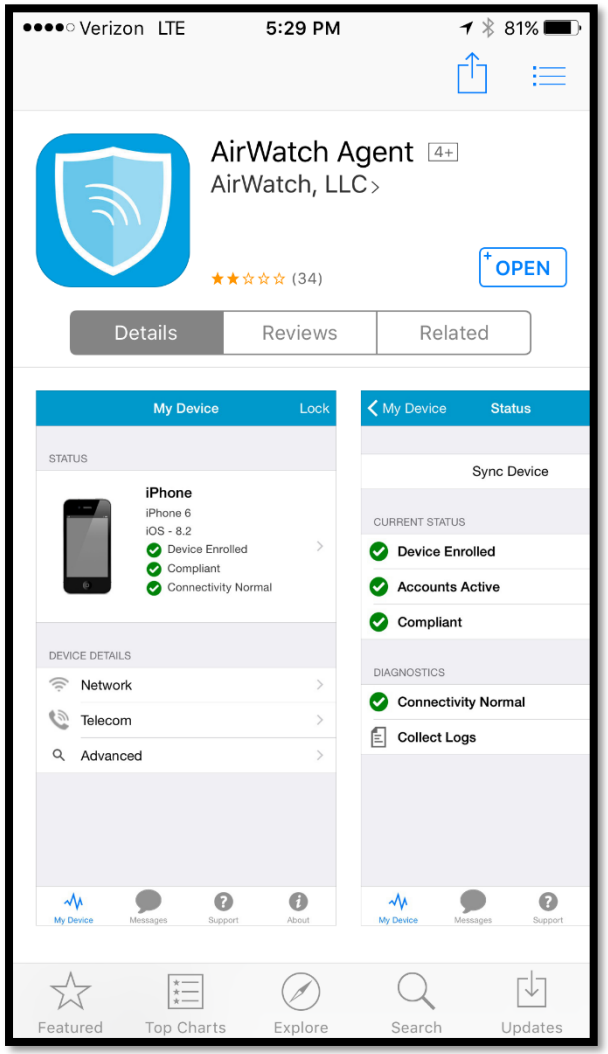
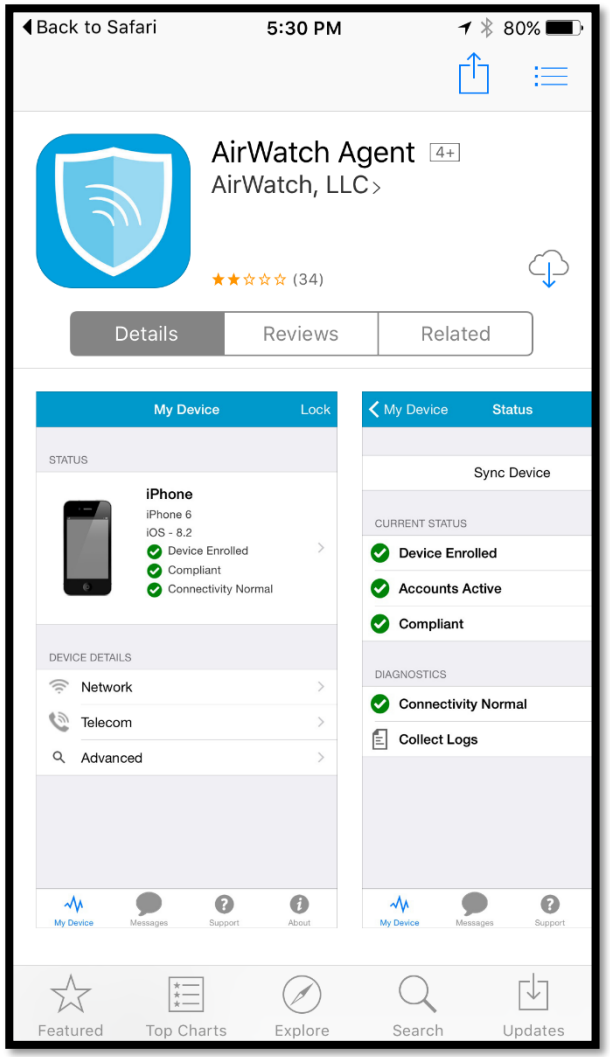
Enrollment or Re-enrollment

- It all starts with an email or a SMS message from the AirWatch console.

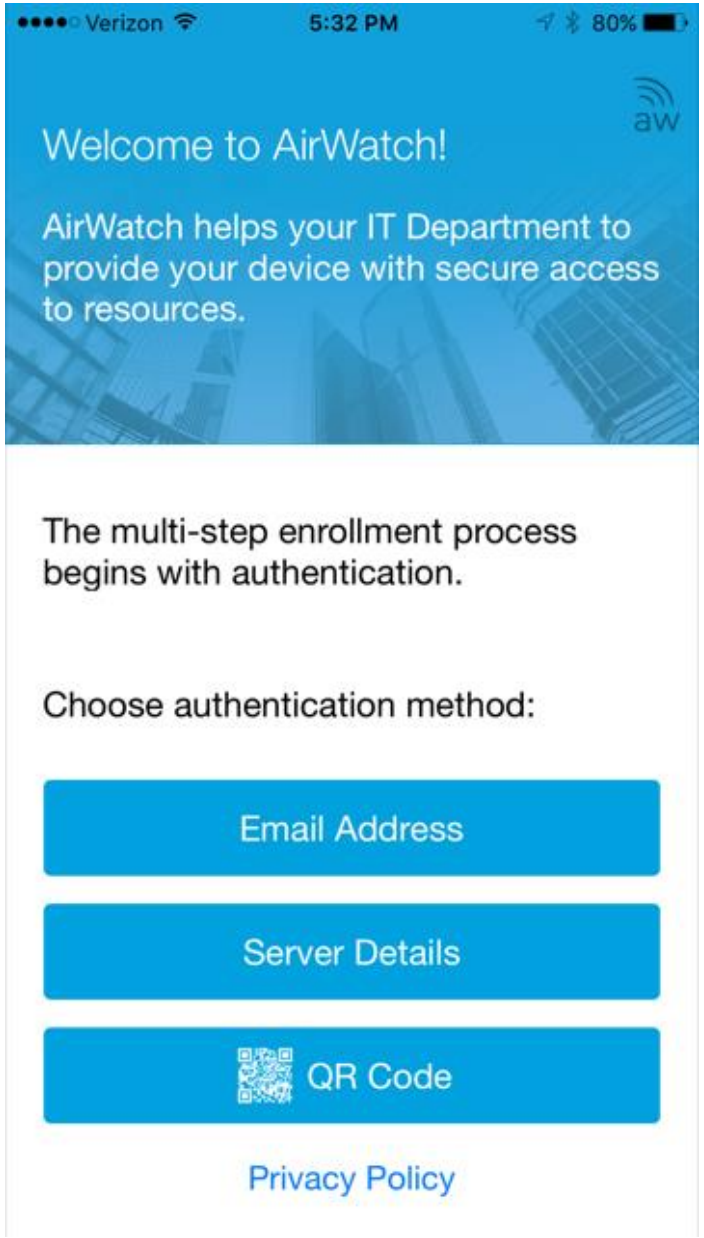
Installing the Agent, which is an app



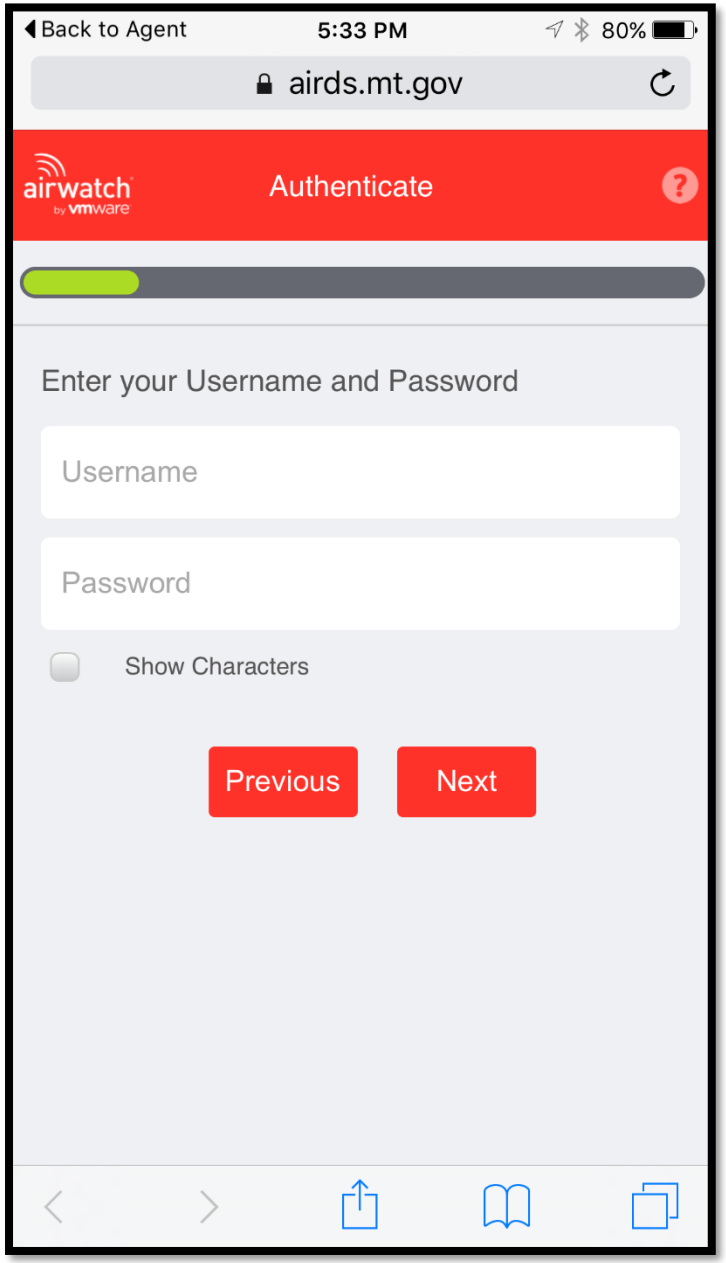




Welcome to AirWatch, let's get started.

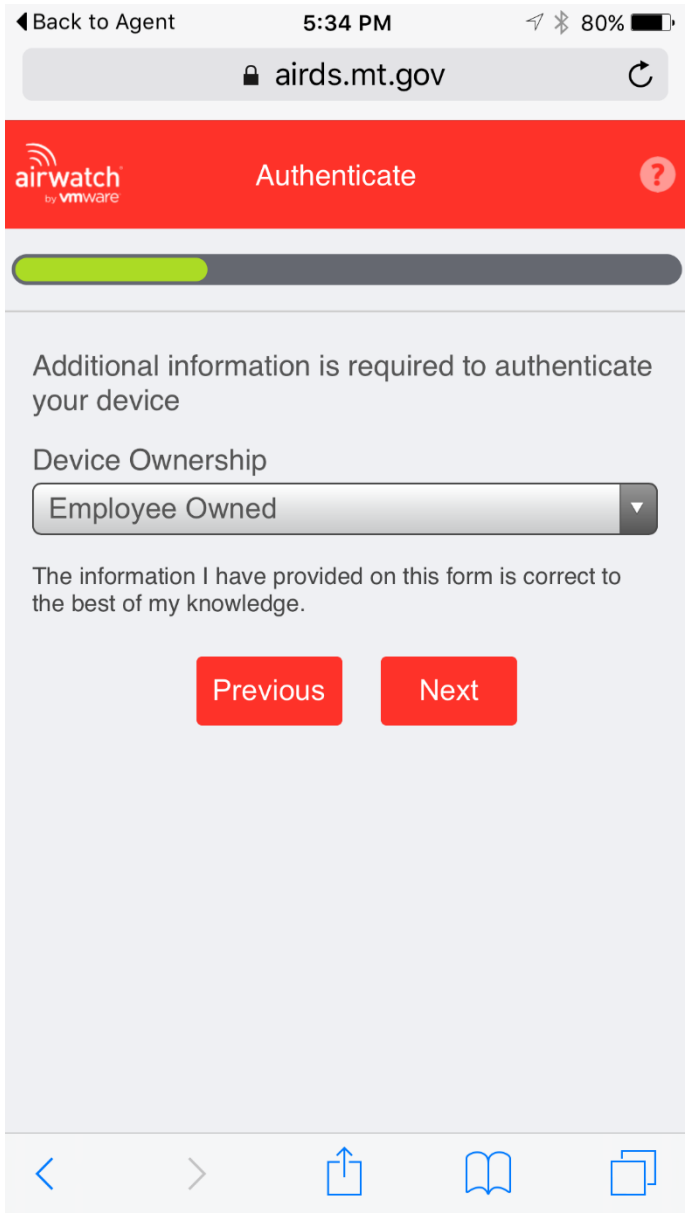


Connecting the person to the device

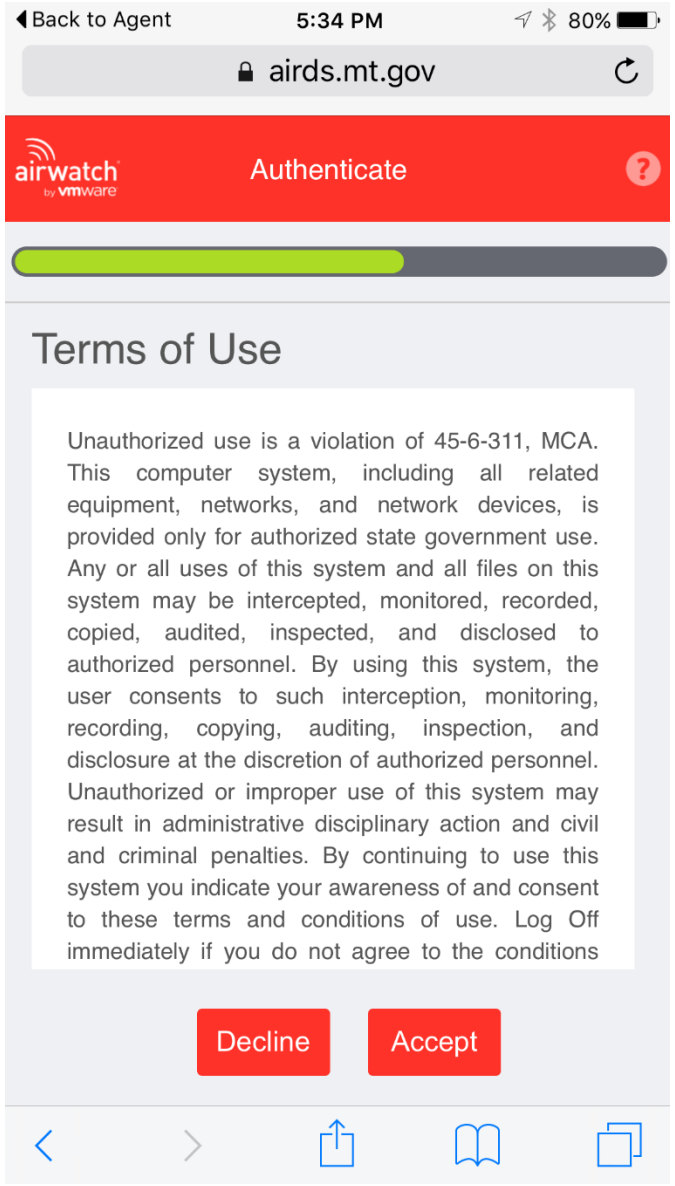


Your identity comes from the Enterprise Active Directory

Employee owned device or State owned

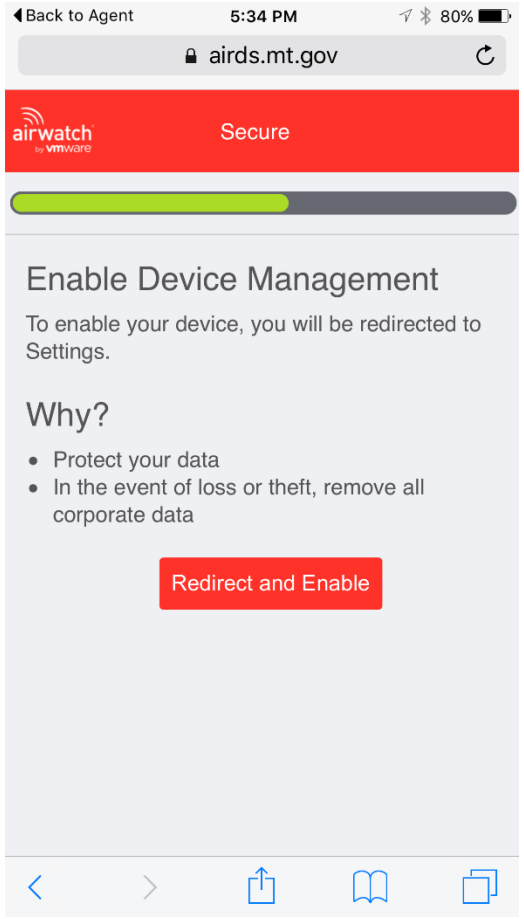


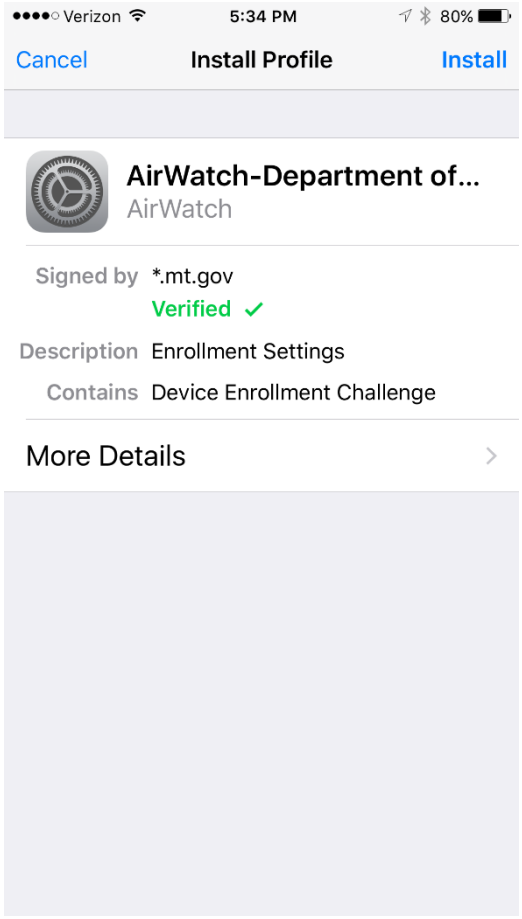
Terms of Use

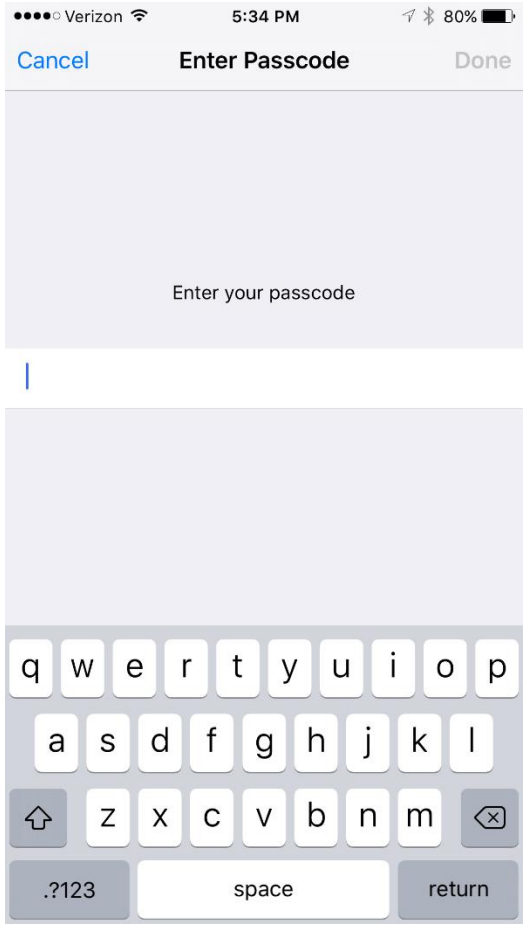


This message is customized for the State of Montana

Enrollment continued

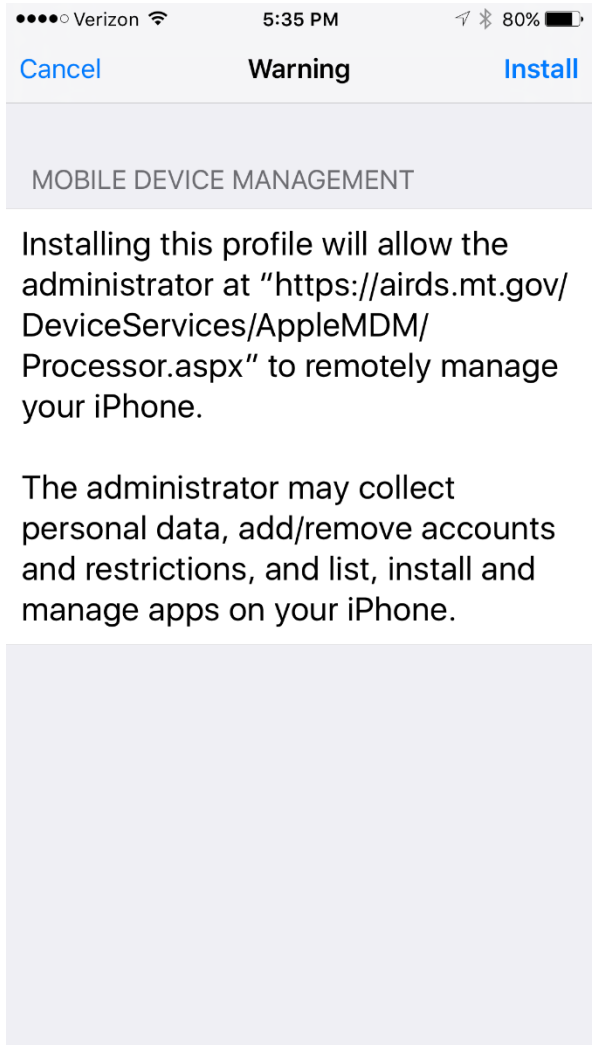


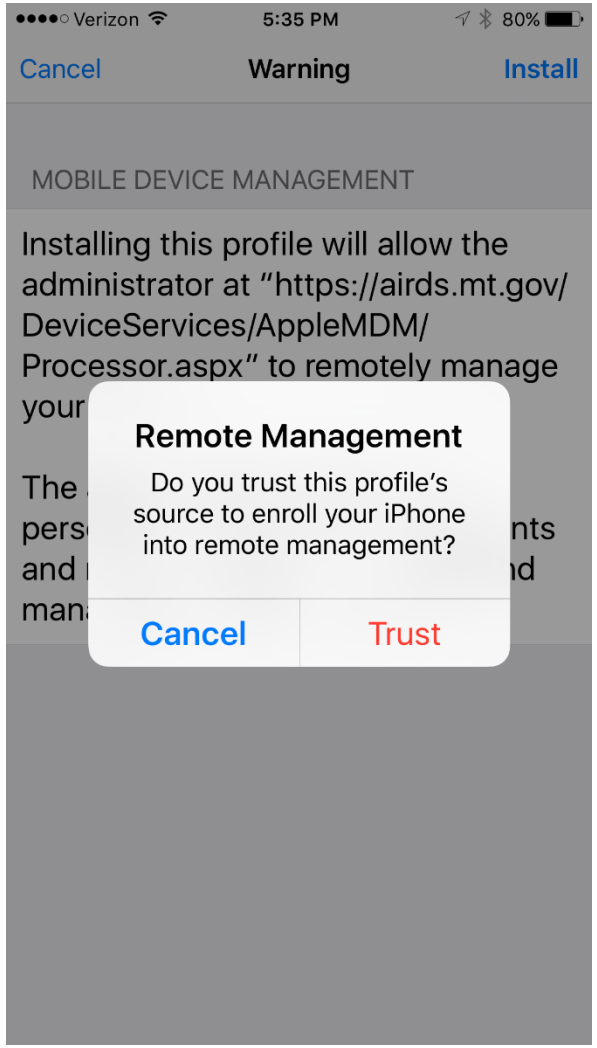




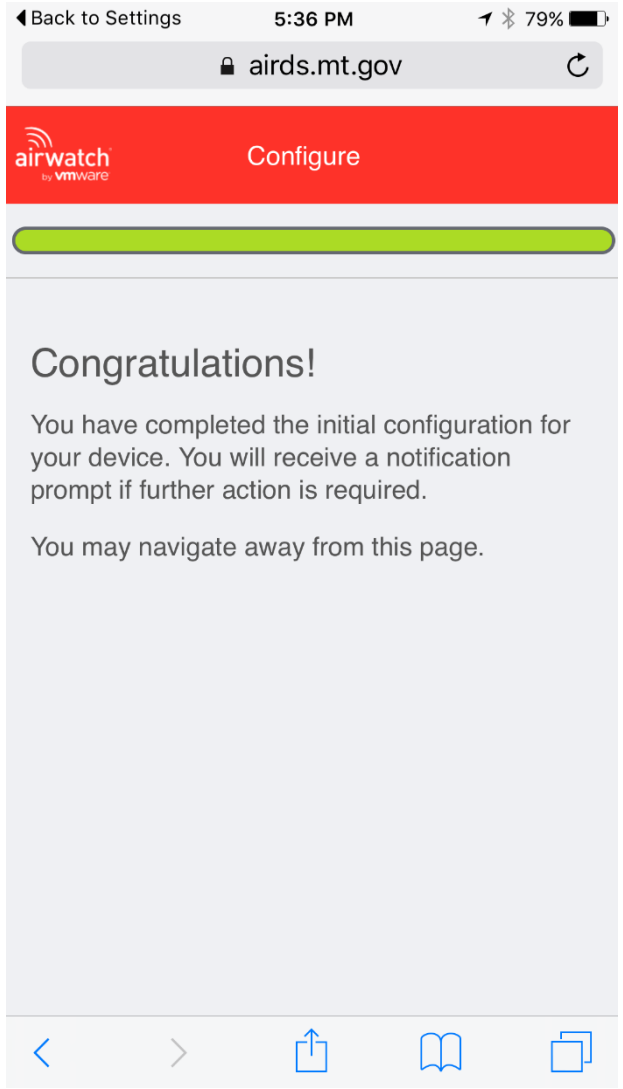
Profile installation

DOA
1. Passcode
2. Exchange





Successful Enrollment



vmware airwatch

Device Successfully Enrolled - 4/28/2016 10:27 AM

Jerry Marks,

Your device CX0197 iPhone iOS 9.3.1 GRWV has successfully completed AirWatch enrollment using CX0197's credentials.

If you believe you have received this email in error or have any questions, please contact support via email: servicedesk@mt.gov or phone: 406-444-2000.

Regards,
AirWatch

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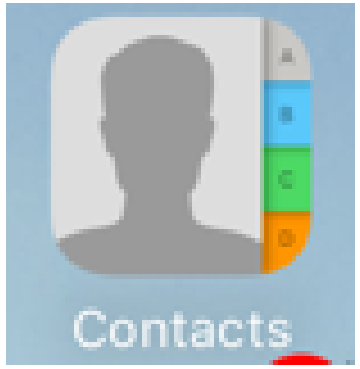
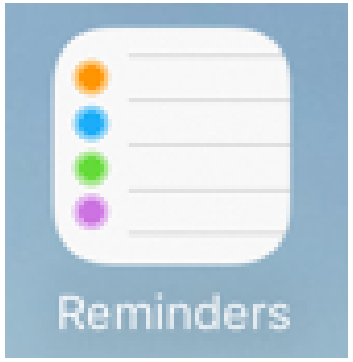
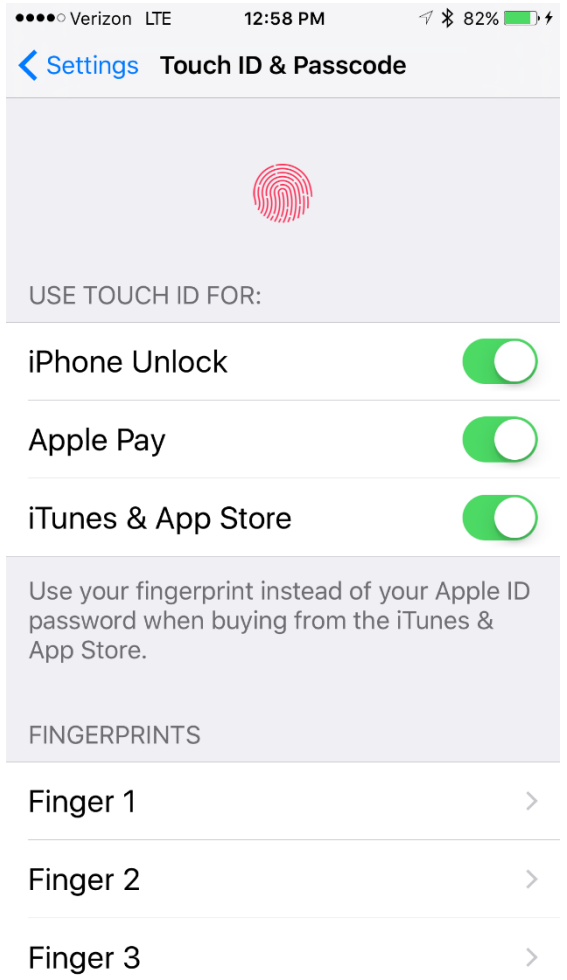
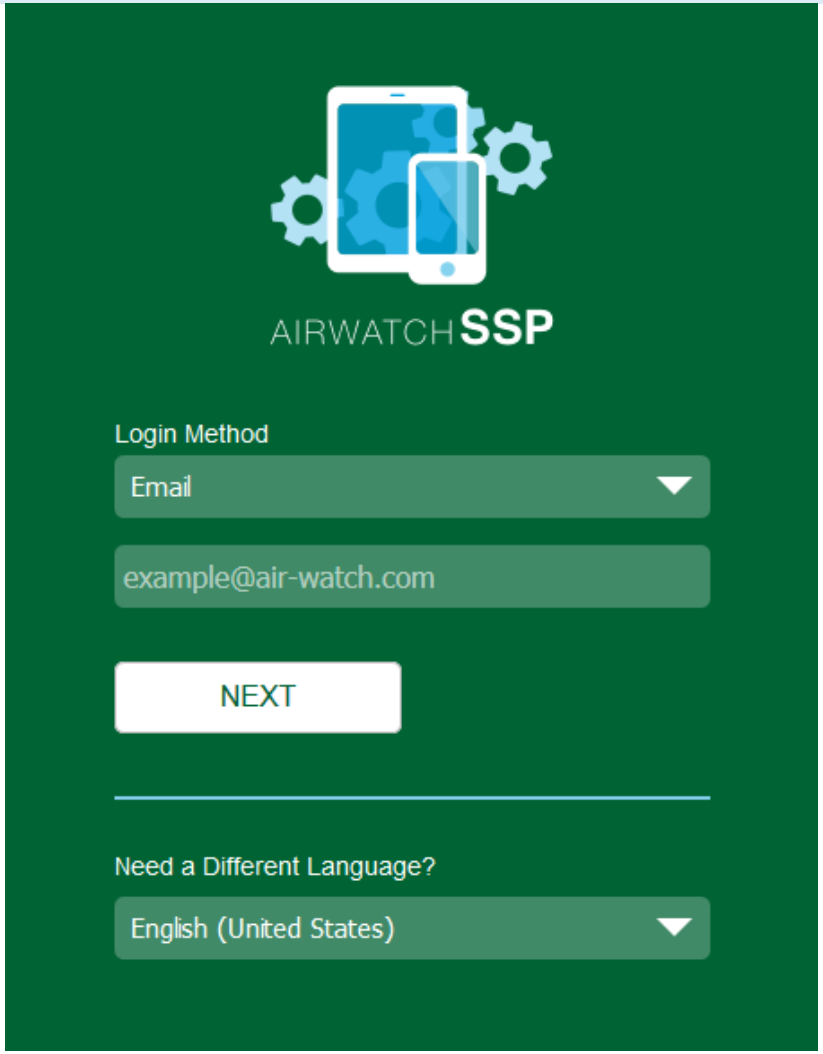
What does using the native features mean?







AirWatch Self Service Portal
https://airds.mt.gov/MyDevice/Login



Discussion